



December 15, 2017

Mr. Ken Nguyen
SAGO Building Management, LLC
14314 Notely Road
Silver Spring, MD 20904

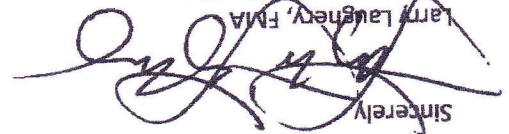
Dear Mr. Nguyen:

I wanted to express my sincere appreciation for the work performed by your staff over the past four years at Catholic Charities of the Arch Diocese of Washington. The many facility projects and tasks completed by your highly professional staff will provide many years of enjoyment for both the staff and individuals we serve.

Specifically, the refrigeration units at our SHARE warehouse, renovations to our medical and dental clinics, remodeling of our single-family residences and upgrades to our facility infrastructure HVAC systems. The many task assignments are too numerous to count. However, the concrete work, exterior metal door replacements and retrofit of lighting have improved the appearance of so many facilities and reduced operating costs.

Your pricing is always very competitive and your honesty in keeping change orders to a minimum is very much appreciated. This results in our ability to use your company on a time and materials bases, when appropriate, since we know the costs for material and labor will be extremely fair.

Catholic Charities of the Arch Diocese of Washington recommends SAGO Building Management, LLC for providing the very best quality facility management services. It would be an honor to recommend your company for proposed work. You should be recognized and awarded contracts for exceptional service.

Sincerely,


Larry Laughery, FMA
Senior Director of Facilities
Catholic Charities of the Archdiocese of Washington
924 G Street, NW, Washington, DC 20001